

10. (Amended) The method of claim 9, wherein at least one of the e-commerce applications makes at least one Web page accessible to customers, and wherein step (n) comprises placing code in the at least one Web page, the code sending time stamps to the client-server monitoring process when the code is accessed.

---

**REMARKS**

This Preliminary Amendment is submitted to correct minor typographical errors in the claims. No narrowing of claim scope is intended. Should there be a fee due in connection with this filing and such fee is not attached, or if the attached fee is found to be insufficient, please charge such fee or insufficiency to the account of Blank Rome, LLP, Deposit Account No. 23-2185 (111788.00101).

---

Respectfully submitted,

William M. JOHNS et al.

By: 

Charles R. Wolfe  
Reg. No. 28,680

Blank Rome, LLP  
900 17<sup>th</sup> Street, NW Suite 1000  
Washington, DC 20006  
Tel: 202-530-7400  
Fax: 202-493-6915

**MARKED VERSION TO SHOW CHANGES**

6. (Amended) The method of claim [6] 5, wherein:

the application log comprises transaction entries having end-user addresses; and

step (l) comprises categorizing the transaction entries by the end-user addresses.

9. (Amended) The method of claim 8, further comprising:

[(m)] (n) receiving, in the client-server monitoring process, information about transactions executed by e-commerce applications on the network; and

[(n)] (o) determining performance and availability of the e-commerce applications in accordance with the information received in step [(m)] (n) through an e-commerce monitoring process.

10. (Amended) The method of claim 9, wherein at least one of the e-commerce applications

makes at least one Web page accessible to customers, and wherein step. (n)[(m)] comprises

placing code in the at least one Web page, the code sending time stamps to the client-server monitoring process when the code is accessed.